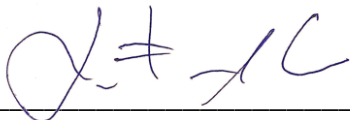


# QUALITY POLICY

North Star Shipping Services, through the provision of maritime agency and customs clearance services is committed to provide solutions to the maritime and port industry market, aiming to meet the requirements of customers and stakeholders based on the analysis of risks and opportunities of their Quality Management System, committing to:

- Satisfy the needs and expectations of its customers;
- Optimize and continuously improve the quality of its processes and services;
- Train its employees, aiming at the efficiency of the services provided by the organization.



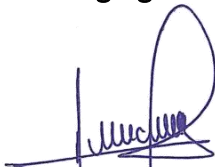
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**Luiz Fernando Lopes**  
Managing Director



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**Edmilson Lima**  
Commercial Director



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**Vinícius Oliveira**  
Operational Director



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**Dário Gomes**  
Operational Director